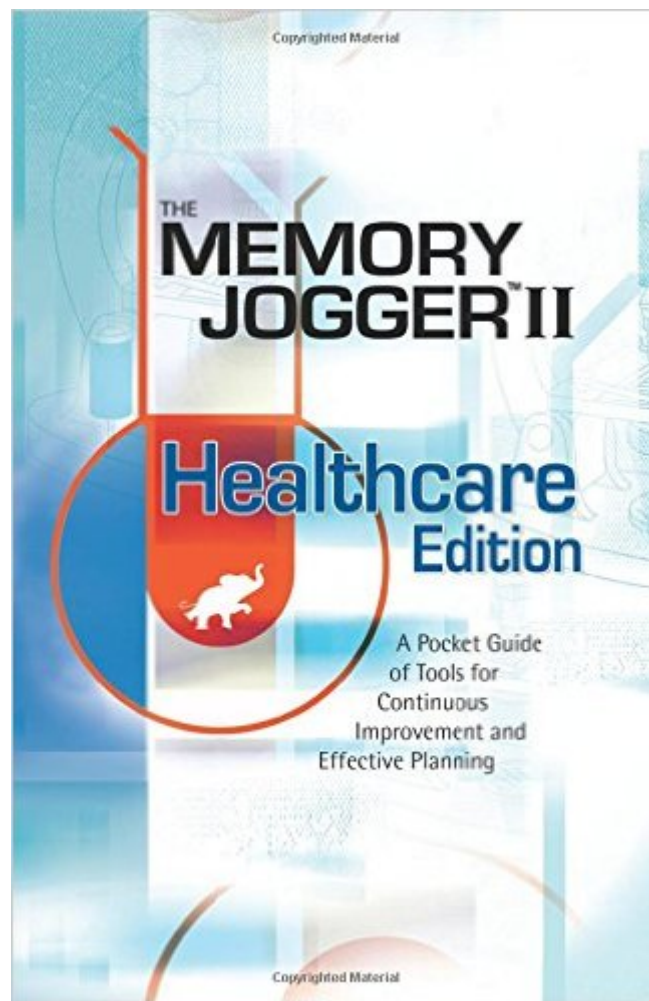


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# The Memory Jogger II Healthcare Edition: A Pocket Guide Of Tools For Continuous Improvement And Effective Planning



## Synopsis

The Memory Jogger II Revised Healthcare Edition The best resource for helping hospitals, clinics, physician practices and medical teams to learn about and implement quality improvement processes. Who should buy it? - Healthcare administrators - Chief Medical Officers - Chief Nursing Officers - Emergency Department Directors - Patient Care Directors - Quality and Safety managers - Human Resource professionals What are the benefits? - Become a visionary leader - Tips for controlling costs and improving efficiency - Learn to keep it simple by making critical changes with quick, repeated Plan, Do, Check, Act Cycles - Gain appreciation for effective team work - Acquire skills to achieve patient-focused excellence - Tools to achieve increased patient safety - Understanding of nurturing and valuing staff and partners - Learn to manage for innovation by using data and appreciating experience - Identify the link between fulfilling social responsibility and promoting community health Features... - Revised problem solving/process improvement model - Actual hospital/healthcare case studies - Tools for improving clinical education, staffing with limited resources and identifying processes to improve diagnosis and treatment of disease - Tools for improving delivery of services from the emergency department to radiology to laboratories

## Book Information

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## Customer Reviews

This little book omits all the BS and jargon of textbooks and compresses the actual TOOLS for planning, process improvement, and quality control into just the information that you need to select

and implement the appropriate management tools. Keep it in a desk drawer where it's handy to use, instead of on a bookshelf! I bought it for a class (in Project Management), but I USE it at work! It is NOT a book that will give you all the theory behind the methods, nor the history of how they were developed and have evolved. It SIMPLY (and that's the beauty of it) describes when, why, and how to use the variety of tools, and gives very helpful examples showing them in action. This ... book is worth more to me than most of my \$100 textbooks combined -- and it's one I'll keep and not resell.

This little book can go anywhere, and gives excellent examples of continuous process improvement tools. The explanations are straightforward, and you don't need to be an engineer or statistician to understand and apply the tools, techniques, and concepts presented.

This little "pocket book" can and does go everywhere. Helps to prepare and layout the flow of just about any problem. The book has many excellent ideas and examples of necessary thought processes for just about any organizational problem to solve. Tho' it's called a memory jogger....it gets you up and "running" fast.

This book is set up for anyone to have many tools for them to use at anytime. It has flowcharting, public speaking, many diagrams, and several team based exercises to help become better. In the front of the book it has a tool selector, and it takes some of the guess work out of tool selection. This is just one of many great books this company offers. Our company uses several of these in our professional training with our clients. This is a really good book for those looking for continuous improvement. The Memory Jogger Plus is an excellent book also and has many great tools and other goodies.

Everything about this amazing guide is RIGHT from it's convenient size to its comprehensive content. If you know what you need to measure, you'll find the right tool for it here and even if you don't know what to measure, it'll tell you. Just fantastic. A treasure. Useful tip. It's a great resource when I need to present complex information visually in a presentation. Use it for inspiration if, like me, you struggle with visualising business concepts

The day after I bought it my boss asked me to build a priority matrix. I didn't bat an eyelash. I went back to my desk and 15 minutes later I emailed him a priority matrix for our project. He had a meeting in the conference room 15 minutes later with the director and partner. They were so

impressed with my work. Thanks Memory Jogger II.

This book is excellent! It contains not only the 7 classic quality tools but many many more that I have not ever heard of before. I will definately use this book over and over in my analyst career.

This is the perfect tool for CQI professionals, students or anyone intersted in quality improvement! Easy to understand and, it really will fit in your pocket!!

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